

Protocol for receiving a Neonatal Helipad Transfer at OUH

OUH NICU/HDU bed requested by retrieval team

Helicopter Transfer Required

Yes

The **Clinical Partner Team** with TCAA notify SCAS HEMS desk on **0300 123 9843** (Open 0700-0200)

The TCAA should always contact the SCAS HEMS desk to advise they are flying into the JRH purely to avoid the potential for helipad conflicts

0300 123 9819 is an alternative contact if engaged

The HEMS desk contact the JR switchboard to open the pad and advise of estimated arrival time

The **Clinical Partner Team** requests a **'Time Critical Ambulance Transfer'** from HEMS at the same time

Clinical Partner Team = accompanying retrieval service

TCAA = The Childrens air ambulance

HEMS = Helicopter Emergency Medical service

SCAS = South Central Ambulance service

JRH = John Radcliffe Hospital