

Neonatal Transfer Service

The team who come to transfer your baby will introduce themselves to you and explain how they will transfer your baby.

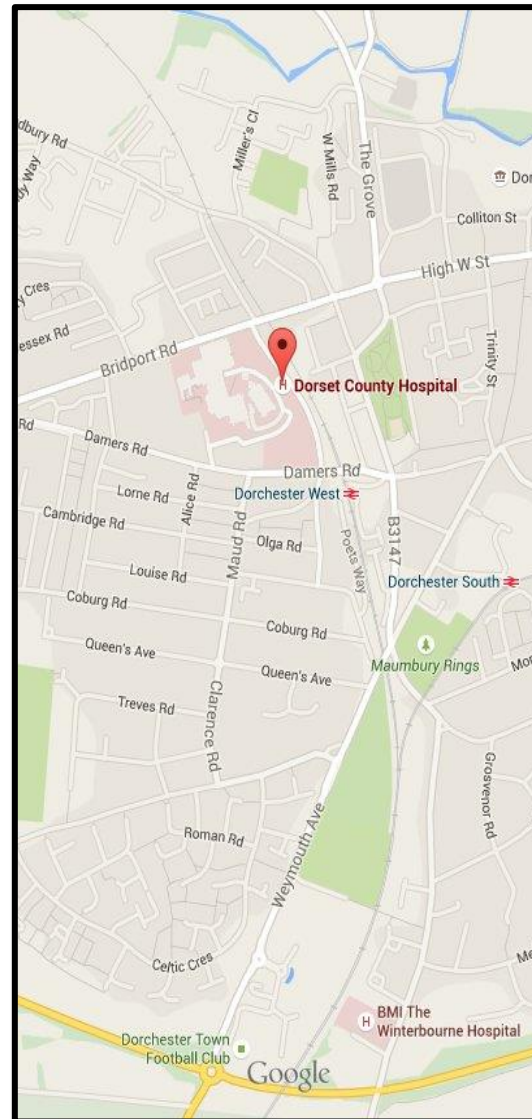
They are a specialist team trained to care for sick newborn and premature babies. There will be a Doctor / Advanced Neonatal Nurse Practitioner (ANNP), Neonatal Nurse and an Ambulance Driver. All are specially trained in neonatal transport.

The ambulance carrying your baby will have all the necessary specialist equipment to continue your baby's care and ensure their safe transfer to a local neonatal unit.

To contact our service:

Call: 01865 223344

Visit our website: www.sort.nhs.uk



Parent Information Leaflet

Dorset County Hospital (Dorchester)

Williams Avenue
Dorchester
Dorset
DT1 2JY

Switchboard: 01305 251150

Neonatal Unit: 01305 254235

More information can be found on the SCBU page of maternitymattersdorset.nhs.uk

Parking

Parents of babies on Special Care Baby Unit (SCBU) are entitled to free parking

Car parking is signposted as you turn into the hospital grounds. Pay and display is in operation. Parking for disabled badge holders is free (subject to a maximum 12 hour stay) and located close to all hospital entrances. Parking concessions are available in special circumstances; please speak to the ward or department concerned.

Parking Charges

1 hour £1.60
2 hours £2.10
4 hours £4.20
4 hours + £6.50

By Rail

The Dorchester South and Dorchester West train stations are a short distance from the hospital. You can call National Rail Enquiries on 08457 48 49 50 for details.

By Bus

There are regular local buses to Dorset County Hospital which stop right outside the main entrance. For the latest timetable details you can call the Traveline on 0871 200 22 33

Cash points

A cash point is situated in North Wing. Please be aware that charges apply. Alternatively there is a cashpoint available at Sainsbury's opposite North Wing which has free cash withdrawals.

Catering/refreshments

Damers Restaurant is located on Level 2 in the North Wing of the Hospital. A range of machines are located within the hospital providing meals, snacks, hot / cold beverages and a selection of confectionery.

Costa Cafe located just off the main entrance in the North Wing.

Local catering outlets/shops

The hospital has a Friends of Dorset County Hospital shop on the ground floor in North Wing and at the Terrace Café located on the first floor in South Wing.

Religious Support

A chaplaincy and listening service is available by request.

Access to interpreters

Interpreters are facilitated via "K International". Please ask a member of staff for more information.

Midwifery care available for mum

Maternity Services available opposite the Neonatal Unit for Mothers up to 10 days post delivery.

Availability of PALS/Patient's Advocacy Service

North Wing Level 1 Main Entrance.

Opening Hours: Monday to Friday 10am to 12noon and 2pm to 4pm.

Neonatal Unit Information

ITU room with 2 cots

2 side rooms with 1 cot each

A nursery with 6 cots

4 Parents Rooms to provide accommodation prior to discharge.

Self contained Kitchen/Eating area for Parents.

Visiting for siblings and others

Visiting is 2 4hours a day for parents, 9:00am-7:00pm for siblings and grandparents. No other children of school age are permitted onto the unit. No more than 3 visitors per cot are permitted; one visitor must be a parent of the baby.