

## Map of Salisbury Hospital

### Neonatal Transfer Service

The team who come to transfer your baby will introduce themselves to you and explain how they will transfer your baby.

They are a specialist team trained to care for sick newborn and premature babies. There will be a Doctor / Advanced Neonatal Nurse Practitioner (ANNP), neonatal Nurse and an ambulance Driver. All are specially trained in neonatal transport.

The ambulance carrying your baby will have all the necessary specialist equipment to continue your baby's care and ensure their safe transfer to a local neonatal unit.

### To contact our service:

Call: 01865 223344

Visit our website: [www.sort.nhs.uk](http://www.sort.nhs.uk)



## Parent Information Leaflet

### Salisbury District Hospital

Salisbury  
Wiltshire  
SP2 8BJ  
United Kingdom

Switchboard: 01722 336262

Neonatal Unit: 01722 425180

[www.salisbury.nhs.uk](http://www.salisbury.nhs.uk)

### **Parking**

Car park tariffs are displayed on boards besides the Pay and Display machines or Pay on Foot machines (depending on the car park) in all public car parks at Salisbury District Hospital.

Up to 1 Hour £1.60

Up to 2 Hours £2.50

Up to 3 Hours £3.20

Up to 4 Hours £4.20

Up to 5 Hours £5.30

5 – 24 Hours £6.30

A car pass can be obtained by staff for parents. This costs £9.00 a week per car.

### **By Rail**

Salisbury is served by the following routes:

- South West Trains from London Waterloo, Basingstoke and Andover
- South West Trains from Exeter and Yeovil
- South West Trains from Southampton and Southampton Airport
- First Great Western from Portsmouth and Southampton
- First Great Western from Cardiff, Bristol and Bath

### **By Bus**

Wilts & Dorset city service "Red 1" runs regularly from the city centre to the hospital. The bus leaves from Stop O in Blue Boar Row on the north side of the market square. The journey takes around 10 minutes.

### **Cash points**

There is a cash dispensing machine in the main entrance towards the rear of the foyer. There is a small fee to use this service. The cash point is free to use.

### **Catering/refreshments**

Springs Restaurant is on Level 2 of the North part of the Hospital. Open 7 days a week from 08.30-19.30. Parents can use vouchers from NICU to obtain staff discount. There is also a Hedgerows coffee shop, WH Smith and a Marks and Spencer. The primary carer will be provided food by the inpatient service

### **Religious Support**

The Chapel is located on level 3 next to the Pharmacy. It is open during the daytime for quiet reflection and prayer. There are regular services that take place in The Chapel. The Chaplaincy can be contacted on 01722 429271 or internally on Ext: 4271.

### **Access to interpreters**

The Patient Experience Team can provide access to trained interpreters to support communication with patients who are non-English speakers, people for whom English is a second language, sign language, deaf, blind or partially sighted. Please ask any member of staff.

### **Midwifery care available for mum**

Midwifery care can be arranged by a member of the post-natal ward team. Please ask your named nurse to arrange a visit if you would like to see a midwife.

### **Availability of PALS/Patient's Advocacy Service**

The PALS service can be contacted if you have a concern about your treatment or you would like to give feedback on your stay in our hospital.

Telephone: 0800 374208

Email: [pals.service@salisbury.nhs.uk](mailto:pals.service@salisbury.nhs.uk)

### **Neonatal unit information**

Please enter via Entrance B and park in Car Park 6 or 8. Follow the signs from there to the main entrance for the neonatal unit. The neonatal unit in Salisbury is classed as a Local Neonatal Unit (LNU) within the Thames Valley and Wessex Neonatal Network (TVWNN).

### **Visiting**

Parents can visit 24 hours a day. A nominated friend or family member may visit as the mother's support if she does not have a partner. Other friends and family can visit between 3:00pm and 8:00pm.

### **Facilities & Accommodation for parents**

Parent accommodation has direct access to the unit. There are four double bedrooms and 4 kangaroo care rooms (where mums can stay with their special care baby on the unit). There is a sitting room for parents and visitors, with a separate playroom for siblings.

### **Catering/refreshments**

There is a communal kitchen for food preparation with fridge, microwave and dishwasher. Tea, coffee and milk are all supplied for parents and their visitors.