Neonatal Transfer Service

The team who come to transfer your baby will introduce themselves to you and explain how they will transfer your baby.
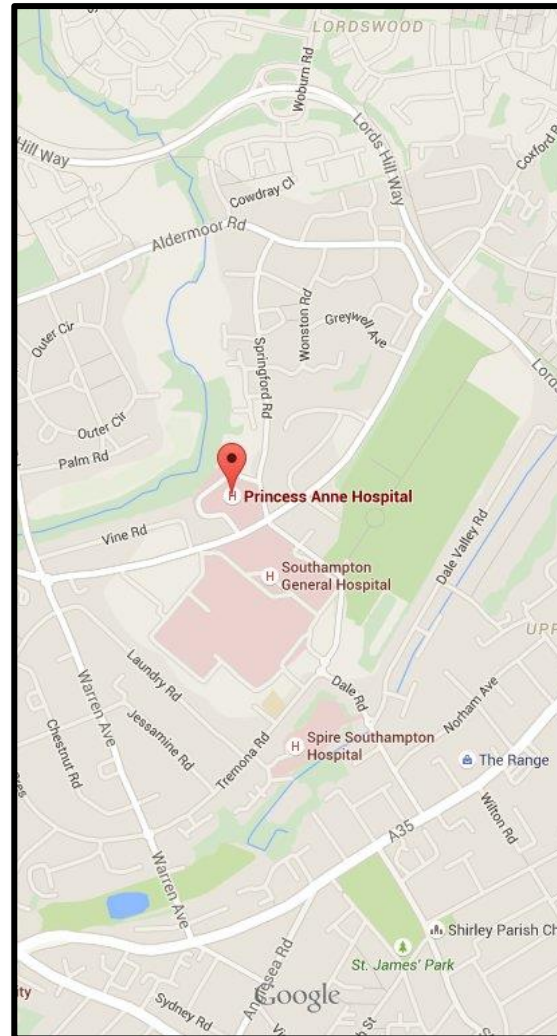
They are a specialist team trained to care for sick newborn and premature babies. There will be a Doctor / Advanced Neonatal Nurse Practitioner (ANNP), neonatal nurse and an ambulance Driver. All are specially trained in neonatal transport.

The ambulance carrying your baby will have all the necessary specialist equipment to continue your baby's care and ensure their safe transfer to a local neonatal unit.

To contact our service:

Call: 01865 223344

Visit our website: www.sort.nhs.uk

Map of Princess Anne Hospital

Parent Information Leaflet

Princess Anne Hospital

Coxford Road,
Southampton,
Hampshire,
SO16 5YA

Switchboard: 023 8077 7222

Neonatal Intensive Care Unit:
023 8120 8164

www.uhs.nhs.uk

Parking

Subsidised parking is available for parents with a baby on the neonatal unit. The cost of the parking is £2.00 per visit or 24 hour period. This concession only applies to parents with a baby on the neonatal unit, Princess Anne Hospital (PAH). Please take a ticket from the machine when you arrive at the car park. When you are ready to leave, hand your ticket to a member of staff who will validate it for you. The ticket then needs to be paid for at the pay point on level D or B, before leaving the car park.

Unsubsidised costs are:

Up to 1 hour: £2.30

Up to 2 Hours: £3.80

Up to 3 Hours: £4.50

Up to 4 Hours: £5.70

Up to 5 Hours: £6.70

Up to 6 Hours: £9.00

Between 6 and 12 hours: £12.00

Between 12 and 24 hours: £15.00

Long stay tickets are also available for 7, 14 or 30 days.

By rail

The nearest railway station is Southampton Central.

By bus

You can catch a bus from outside the main entrance of SGH on Tremona Road. Travelwise can provide route and timetable information on: 023 8120 4133

V1.2 2021. Due 2026

Cash points

There are cash points by the car parking payment machine on D level, PAH and on in Southampton General Hospital (C level)

Catering/refreshments

• AMT coffee house (E level, PAH). Opening hours are: 7:30am-6:30pm Mon-Fri, 9am-5pm Saturday and 10am-5pm Sunday

• Feast (B Level, SGH). The opening hours are 7:30am until 7:30pm every day

There are a number of vending machines dispensing hot drinks, snacks and ready to cook meals in both locations, available at all times.

Resident breastfeeding mothers will receive on site catering

Local catering outlets/shops

There are alternative food and shopping outlets at the main entrance of SGH (C level, Centre Block) including Costa, Subway, M&S café, WH Smith and M&S simply food and StockShop. There is a hospital pharmacy for outpatient prescriptions and over the counter medications

Religious support

The chaplain is located on Level D, Centre Block at SGH. The chaplaincy/spiritual care team facilitate and provide spiritual care for patients, carers and staff across the hospital. If the team itself does not contain a chaplain from a requested faith group, they will make every endeavour, through their various community contacts, to locate an appropriate person.

Access to interpreters

Interpreters are available - please ask your baby's nurse.

Midwifery care available for mum

Post natal care is available every day for mothers with a baby under 28 days old.

Availability of PALS/Patient's Advocacy Service

Call: 023 8120 6325

Email: patientsupportservices@uhs.nhs.uk

Or write to: Patient Support Services, C Level Centre Block, Mailpoint 81, Southampton General Hospital, Tremona Road, Southampton, SO16 6YD.

Visiting for siblings and others

There is open access for siblings and parents. Grandparents, other family and friends are restricted to visiting daily 2:30pm to 4:00pm and 6:30pm to 7:30pm.

Facilities and accommodation for parents

Ronald McDonald House Southampton provides free 'home away from home' accommodation to families with children in hospital. Speak to your nurse for more information.

Internet access

There is free wifi available – connect to "NHSwifi" and sign in or register to The Cloud